



SEASONAL ASSISTANT GOLF PROFESSIONAL

ABOUT GREATHORSE

GreatHorse is a family-owned and extremely high-end, private full-service country club located in Hampden, Massachusetts near Springfield, Massachusetts and Hartford, Connecticut. This premier property opened in June 2015 after an expansive rebuild of the golf course and construction of a 30,000 sq.ft. clubhouse that sits high on a ridge facing west toward the Berkshires. The Club is open year-round and offers a robust calendar of social and athletic programming.

The par 72, 18-hole championship golf course designed by the notable golf course architect, Brian Silva, hosts approximately 10,000 rounds annually and features more than 200 bunkers and five sets of tees (4,953 yards to 7,522); the rating/slope is 77.8/140 from 7,522-yard tees. Golf amenities for club fitting and instruction include an indoor golf facility with two hitting bays equipped with TrackMan and Sam Putt Lab equipment, a three-season driving range with covered hitting bays and 13 short game bunkers, and a 10,000 sq.ft. putting green and short game practice area with three playable target greens and numerous bunkers.

Additional club amenities include a tennis hut, tennis courts, platform tennis courts, an ice rink, a basketball court, an outdoor pool with cabanas, a fitness center, five guest rooms, private event space, spa service, concierge services, men's and women's locker rooms, and a veranda offering scenic views of the golf course and Berkshire mountains. Dining outlets include a main dining room, outdoor veranda and a bar and lounge area. Separate from the clubhouse is Starting Gate, a public events facility.

POSITION DESCRIPTION

Reports to: Head Golf Professional

Direct Reports: Outside Services

Overview: Responsible for assisting the Head Golf Professional and First Assistant Golf Professional with all activities related to the management and execution of golf operations including but not limited to outside staff services, practice facilities, event and tournament operations, Junior Golf programming, enforcing course policies, and supporting retail operations. Additional duties may be assigned as required.

This is a seasonal position with housing from April 15th to September 30th.

SPECIFIC RESPONSIBILITIES:

1. Maintain a positive and enthusiastic interaction with members, guests and staff.
2. Monitor the member and guest experiences and take appropriate action to ensure the best customer service.
3. Monitor all aspects of play including starting, monitoring pace of play and safety on the course and golf course markings.
4. Ensure the daily, weekly, and monthly procedures are being followed.
5. Ensure that all golf shop supplies, and all reports are maintained correctly.
6. Assist in Club tournaments and events as directed by the Head Golf Professional.
7. Assist in making sure the golf shop is maintained in a neat and clean manner daily.
8. Support the Head Golf Professional and Retail Merchandiser with daily and monthly merchandising needs such as complete product knowledge, ordering and displaying of merchandise, maintaining proper inventory levels, and keeping the golf shop in a clean and orderly manner at all times.
9. Teach and Promote the Game of Golf.
10. Cooperate in performing any other duty deemed reasonable and necessary by the Head Golf Professional, First Assistant Golf Professional, or management.

Interested and qualified candidates can send their cover letter, resume and references by email to:

Mr. Billy Downes, PGA
Head Golf Professional
GreatHorse
128 Wilbraham Road
Hampden, MA 01036
proshop@greathorse.com.